



## **Dispute Resolution Disclosure – Vegetation Management**

In accordance with Illinois statutory requirements, ATC provides property owners and customers who are affected by scheduled maintenance and planned non-emergency vegetation management with:

- a statement of the vegetation management activities planned,
- the website address and a toll-free telephone number at which a written disclosure of all dispute resolution opportunities and processes, rights, and remedies provided by ATC may be obtained by the property owners and customers,
- a statement that the property owners or customers may appeal the planned vegetation management activities through ATC and the Illinois Commerce Commission,
- a toll-free number (866-899-3204) included in notification materials and public notices to reach an ATC representative to discuss or dispute vegetation management activities, and
- the toll-free number (800-524-0795) of the Consumer Affairs Office of the Illinois Commerce Commission.

This information is included on notification correspondence sent to the landowner and included in local area publications in the form of a public notice. County and local municipal officials are provided with information about the planned activities including circuit maps and common addresses of the area where the work will occur.

Vegetation management activities performed by ATC or its contractors to restore electric service during emergency conditions or to address imminent hazards do not fall under the statutory requirements of the appeal process.

June 2024



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