ATC Network Customer Meeting
Thursday, July 19, 2005

Thank you for attending today's Network Customer Meeting. We hope that you found the meeting to be informative and interesting. Your feedback is very important to us and we hope that you will take a few moments to offer your comments. Please complete the form below and return.

1. How did today's meeting meet your expectations? Using a scale from 1 to 10, where 1 means "not at all satisfied" and 10 means "extremely satisfied," please check the corresponding box.

Not at all Satisfied 1	2	3	4	5	6	7	8	9	Extremely Satisfied 10

Please tell us why you gave that rating.

2. Please select which agenda items were most useful or least useful to you? Please check all that apply.

Most Useful	Least Useful	Agenda Item
☐	☐	MISO Presentation
☐	☐	Regulatory Policy Update
☐	☐	Operations Update
☐	☐	U.P. Maintenance Update

Comments:

4. Please rate the presentations on a scale of 1 to 10, where 1 is "not at all satisfied" and 10 is "extremely satisfied."

Not at all satisfied ◄——► Extremely Satisfied

MISO Presentation
   -   R. Hensley
1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐

Regulatory Policy Update
   -   J. Rauh
1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐

Operations Update
   -   M. Zahorik
1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐

U.P. Maintenance Update
   -   B. French
1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7☐ 8☐ 9☐ 10☐

5. What topics would you suggest for future meetings?

6. How could we improve future meetings?

7. Was the meeting location convenient for you?

☐ Yes ☐ No   Why or why not?

8. How often should these meetings be held?

☐ Monthly ☐ Quarterly ☐ Biannually ☐ Annually

9. Thinking about ATC in general, what do you think about the customer service you are receiving from ATC? Using a scale from 1 to 10, where 1 means "not at all satisfied" and 10 means "extremely satisfied," please check the corresponding box.

Not at all Satisfied 1	2	3	4	5	6	7	8	9	Extremely Satisfied 10

Please tell us why you gave that rating.

10. Please provide any additional comments.

Thank you for sharing your time and thoughts with us!

NAME: (Optional) _____