

ATC Network Customer Meeting Thursday, August 23, 2007

Thank you for attending today's Network Customer Meeting. We hope that you found the meeting to be informative and interesting. Your feedback is very important to us and we hope that you will take a few moments to offer your comments. Please complete the form below and return.

1. How did today's meeting meet your expectations? Using a scale from 1 to 10, where 1 means "not at all satisfied" and 10 means "extremely satisfied," please check the corresponding box.

Not at all Satisfied										Extremely Satisfied
1	2	3	4	5	6	7	8	9	10	

Please tell us why you gave that rating.

2. Please select which agenda items were most useful or least useful to you? Please check all that apply.

Most Useful	Least Useful	Agenda Item
<input type="checkbox"/>	<input type="checkbox"/>	Regulatory Strategy Update
<input type="checkbox"/>	<input type="checkbox"/>	MISO Update
<input type="checkbox"/>	<input type="checkbox"/>	Planning Update
<input type="checkbox"/>	<input type="checkbox"/>	State Regulatory Update
<input type="checkbox"/>	<input type="checkbox"/>	Local Relations Update
<input type="checkbox"/>	<input type="checkbox"/>	Black Start Capability in the ISO Environment

Comments:

4. Please rate the presentations on a scale of 1 to 10, where 1 is "not at all satisfied" and 10 is "extremely satisfied."
Not at all satisfied \longleftrightarrow Extremely Satisfied

Regulatory Strategy Update - J. Voeck	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>	8 <input type="checkbox"/>	9 <input type="checkbox"/>	10 <input type="checkbox"/>
MISO Update - R. Hensley & E. Williams	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>	8 <input type="checkbox"/>	9 <input type="checkbox"/>	10 <input type="checkbox"/>
Planning Update - F. Flygt	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>	8 <input type="checkbox"/>	9 <input type="checkbox"/>	10 <input type="checkbox"/>
State Regulatory Update - T. Malanowski	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>	8 <input type="checkbox"/>	9 <input type="checkbox"/>	10 <input type="checkbox"/>
Local Relations Update - F. Fennessy	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>	8 <input type="checkbox"/>	9 <input type="checkbox"/>	10 <input type="checkbox"/>
Black Start Capability in the ISO Environment - K. Copp	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	6 <input type="checkbox"/>	7 <input type="checkbox"/>	8 <input type="checkbox"/>	9 <input type="checkbox"/>	10 <input type="checkbox"/>

5. What topics would you suggest for future meetings?

6. How could we improve future meetings?

7. Was the meeting location convenient for you?

Yes No Why or why not?

8. How often should these meetings be held?

Monthly Quarterly Biannually Annually

9. Thinking about ATC in general, what do you think about the customer service you are receiving from ATC? Using a scale from 1 to 10, where 1 means “not at all satisfied” and 10 means “extremely satisfied,” please check the corresponding box.

Not at all Satisfied 1	2	3	4	5	6	7	8	9	Extremely Satisfied 10
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Please tell us why you gave that rating.

10. Please provide any additional comments.

Thank you for sharing your time and thoughts with us!

NAME: (Optional) _____