

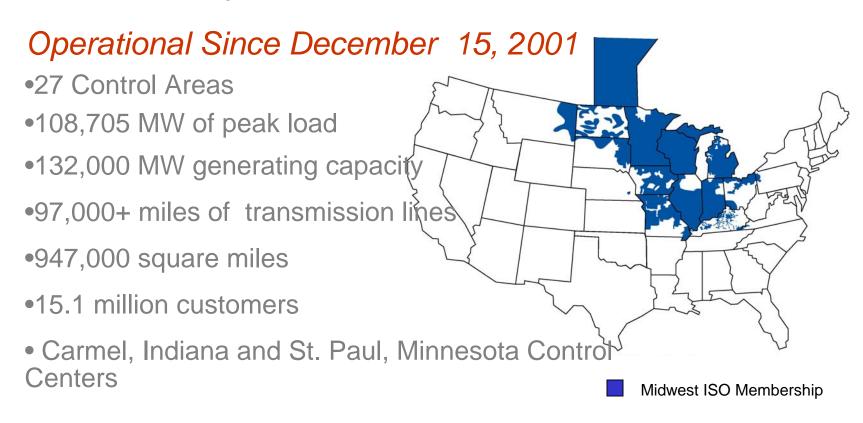
An Overview of the Midwest ISO

ATC Customer Meeting
Iron Mountain, MI
July 19, 2005



Who We Are

The Midwest ISO is an independent, non-profit entity that monitors the wholesale electric grid that serves much of the Midwest.





The Role of RTOs

- Maintain and enhance the reliability of the power grid
- Monitor flow of electricity over the grid
- Schedule transmission service
- Perform transmission security analysis for the Reliability Area footprint
- Approve transmission & coordinate generation maintenance outages
- Perform long term planning & analysis for region

RTOs Take a Regional View



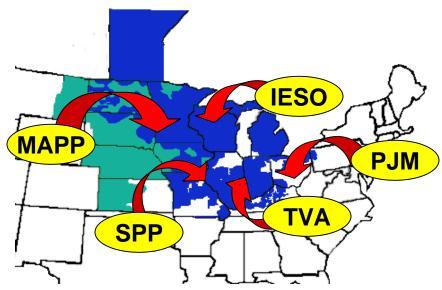
Visualization Tools



Midwest ISO Carmel Control Room



Seams Coordination



- Leading the industry in development and implementation of improved information sharing, communications, and coordination:
 - RTO to other RTO/ISOs (PJM, SPP, IESO)
 - RTO to other Reliability Coordinators (TVA)
 - RTO to other Control Areas (MAPP)

Regional Reliability Results





Benefits of Energy Markets

- > Transparent price signals
- ➤ Greater efficiency for regional security constrained economic dispatch
- > Expedited emergency energy purchases
- ➤ Improved Reliability and TLR process

Markets Bring Tangible Benefits





Manual Re-dispatch

- ➤ Since the last Market Issues Conference Call, there have been seven (7) events of manual re-dispatch
- ➤ Manual re-dispatch events are logged by the Regional Generation Dispatch (RGD) Desks
- ➤ Rationale for manual re-dispatch events will be investigated and confirmed following the event(s) in question
- ➤ MISO has initiated steps to evaluate, monitor and measure manual re-dispatch and determine future steps to mitigate and minimize manual re-dispatch events



RSG Disputes Update

- > 2,512 Total RSG 'Dispute Units' received to date
 - ➤ 1,215 Resolved
 - ➤ 1,297 Open
- ➤ Midwest ISO is currently able to process 150 175 'Dispute Units' per week
 - Requires about 2.5 hours per dispute unit to resolve
- > Continue to add additional FTE's to support this effort
- ➤ Working to document RSG Process from end-to-end at a detailed level
- ➤ Efforts underway to create Market Participant-facing report on RSG





- ➤ Consolidating Customer Relationship Management applications
- ➤ Making improvements to Day-Ahead, Real-Time and other apps
- ➤ System reliability > 99.8%
- ➤ System availability > 99.8%
- Continue to make improvements in communication applications for data transfer between systems and Balancing Areas



Questions?

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